K-CART LOGISTICS HUB LIMITED

PRIVACY POLICY

K-Cart Xpress Rush

KCartXpressRush.com

Effective Date: [Insert Date]
Last Updated: [Insert Date]
K-Cart Logistics Hub Limited ("K-Cart Logistics Hub," "K-Cart," "we," "us," or "our") respects your privacy and is committed to protecting the personal information of customers and users of our freight-forwarding, courier, and logistics services.
This Privacy Policy explains how we collect, use, store, disclose, and protect personal information when you visit or use **KCartExpressRush.com**, register for an account, use our **Express Shipping** service, communicate with us, or otherwise interact with K-Cart Logistics Hub. By using our website or services, you acknowledge that you have read and understood this Privacy Policy.

1. ABOUT K-CART LOGISTICS HUB

K-Cart Logistics Hub Limited is a Jamaica-based freight-forwarding and courier company.
K-Cart Xpress Rush is an Express Shipping service operated by K-Cart Logistics Hub.
Through the Express Shipping service, customers may register for a U.S. shipping address, purchase goods from online retailers, have those goods delivered to a designated U.S. warehouse, and use K-Cart Logistics Hub to facilitate transportation of those packages to Jamaica for pickup and/or delivery.
K-Cart Logistics Hub may work with third-party warehouses, carriers, freight-forwarding partners, customs-related service providers, technology providers, payment providers, and local delivery providers in order to provide the service.

2. INFORMATION WE COLLECT

Depending on how you interact with us, we may collect the following categories of information.

A. Personal and Contact Information

This may include:

- Full name
- Telephone/mobile number
- Email address
- Residential or delivery address
- Billing information

- Identification information where required
- Customer/account number
- Emergency or alternative contact information where voluntarily provided

B. Account Information

When you register for an account, we may collect information necessary to create and manage your customer profile, including:

- Username or account identification
- Password or authentication information
- Customer number
- Account preferences
- Shipment history
- Communication preferences

C. Shipment Information

When you use our shipping services, we may collect information relating to your packages, including:

- Tracking numbers
- Retailer/seller information
- Package descriptions
- Package weight and dimensions
- Declared value
- Purchase invoices or receipts
- Shipping address
- Warehouse information
- Customs documentation
- Package photographs or scans where necessary for logistics purposes
- Pickup and delivery information
- Shipment status and history

D. Payment Information

When you make payments to K-Cart, we may collect information necessary to process and verify the transaction.

Depending on the payment method, payment information may be processed directly by a third-party payment provider. We may receive confirmation of payment without necessarily receiving or storing your complete payment-card information.

E. Communications

If you contact us through email, telephone, WhatsApp, social media, our website, or other communication channels, we may retain information relating to the communication, including the content and date of the communication, where reasonably necessary for customer service, recordkeeping, dispute resolution, or business operations.

3. HOW WE COLLECT INFORMATION

We may collect information:

- When you create an account;
- When you submit a shipment;
- When you use our U.S. warehouse address;
- When you make a payment;
- When you request pickup or delivery;
- When you contact customer service;
- When you provide documents such as invoices or identification;
- When you visit or interact with our website;
- Through cookies and similar technologies;
- From logistics, warehouse, delivery, payment, or technology partners where necessary to provide our services; and
- Where required or permitted by applicable law.

4. HOW WE USE YOUR INFORMATION

We may use personal information for legitimate business and service-related purposes, including to:

Provide and administer our services

- Create and maintain customer accounts;
- Process shipments;
- Receive and identify packages;
- Track packages;
- Calculate shipping charges;
- Arrange transportation to Jamaica;
- Facilitate customs and regulatory processes;
- Arrange pickup and delivery;
- Provide customer support;
- Process payments; and
- Manage returns or other shipment-related requests.

Communicate with you

We may use your contact information to:

- Send shipment notifications;
- Notify you when packages arrive;
- Provide pickup or delivery updates;
- Respond to questions and complaints;
- Send payment reminders;
- Notify you about account-related matters;
- Communicate changes to our services or policies; and
- Contact you regarding issues affecting your shipment.

Protect our business and customers

We may process information to:

- Prevent fraud;
- Detect suspicious or unauthorized activity;

- Verify customer identities;
- Investigate prohibited or restricted shipments;
- Protect our systems and website;
- Resolve disputes;
- Enforce our Terms & Conditions; and
- Comply with legal or regulatory obligations.

Improve our services

We may use information to understand customer usage, identify operational issues, improve our website, improve our shipping processes, and develop new services.

5. COOKIES AND WEBSITE TECHNOLOGIES

KCartXpressRush.com may use cookies and similar technologies to improve website functionality, remember preferences, understand website traffic, maintain account sessions, and improve the user experience.

Cookies may allow us to understand information such as:

- Pages visited;
- General website activity;
- Browser/device information;
- Login/session information; and
- Website performance.

You may be able to control cookies through your browser settings. Disabling certain cookies may affect the functionality of some parts of the website.

6. HOW WE SHARE PERSONAL INFORMATION

K-Cart Logistics Hub does **not sell your personal information as a commodity**.

However, we may share information where reasonably necessary to provide our services, operate our business, comply with the law, or protect our customers and business.

This may include sharing information with:

U.S. warehouse and logistics partners

Information may be provided to the warehouse receiving and processing your packages so that your shipment can be identified, received, stored, processed, and forwarded to Jamaica.

Airlines, freight carriers and transportation providers

Information may be shared where necessary to arrange transportation and track shipments.

Customs and government authorities

We may provide information or documentation to Jamaican or foreign customs authorities, regulatory agencies, law-enforcement agencies, or other government bodies where required by law or necessary for customs clearance and regulatory compliance.

Payment providers

Payment information may be processed by third-party payment processors where applicable.

Technology and software providers

We may use third-party platforms to operate our website, customer accounts, shipment tracking,

communications, payment systems, or other business functions.

Local delivery providers

Where a package is being delivered to a customer, relevant information such as the customer's name, telephone number, and delivery address may be provided to the delivery provider.

Professional advisers

We may disclose information to lawyers, accountants, auditors, insurers, consultants, or other professional advisers where reasonably necessary.

7. INTERNATIONAL TRANSFER OF INFORMATION

Because K-Cart's freight-forwarding operations involve the movement of packages between the United States and Jamaica, some personal information may be processed or stored outside Jamaica.

For example, information may be accessible to U.S.-based warehouse, technology, transportation, or logistics providers.

Where information is transferred to third parties, K-Cart Logistics Hub will seek to use reasonable safeguards appropriate to the nature of the information and the purpose of the transfer.

8. CUSTOMS AND REGULATORY DISCLOSURES

Customers acknowledge that international shipping may require the disclosure of personal and shipment information to customs authorities, government agencies, carriers, warehouses, or other authorized parties.

This may include:

- Customer identification;
- Shipment descriptions;
- Tracking information;
- Purchase invoices;
- Declared values;
- Import documentation; and
- Other information required for customs or regulatory processing.

K-Cart Logistics Hub may make such disclosures where required or permitted by applicable law.

9. PACKAGE INSPECTION AND INFORMATION

For security, customs, identification, transportation, damage assessment, or prohibited-item screening purposes, K-Cart Logistics Hub and its authorized logistics partners may inspect or process packages as permitted by applicable law and the applicable service terms.

This may include scanning, weighing, measuring, photographing, opening, relabelling, repackaging, or otherwise handling packages where reasonably necessary for logistics operations.

10. DATA SECURITY

K-Cart Logistics Hub takes reasonable administrative, technical, and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, misuse, or destruction.
However, no website, electronic system, database, or method of transmission over the Internet can be guaranteed to be completely secure.
Customers are responsible for maintaining the confidentiality of their account credentials and should immediately notify K-Cart if they believe their account has been compromised.

11. HOW LONG WE KEEP INFORMATION

We retain personal information only for as long as reasonably necessary for the purposes described in this Privacy Policy, including:

- Providing our services;
- Maintaining customer and transaction records;
- Resolving disputes;
- Preventing fraud;
- Complying with legal, tax, customs, accounting, or regulatory obligations; and
- Enforcing contractual rights.

Different categories of information may be retained for different periods depending on the nature of the information and applicable legal requirements.
When information is no longer reasonably required, it may be securely deleted, destroyed, anonymized, or otherwise disposed of in accordance with applicable requirements.

12. YOUR PRIVACY RIGHTS

Subject to applicable Jamaican law, you may have rights regarding your personal information, including the ability to:

- Request information about how your personal information is being processed;
- Request access to personal information held about you;
- Request correction of inaccurate or incomplete information;
- Ask questions about how your information is used;
- Raise concerns regarding the handling of your personal information; and
- Exercise other rights available under applicable data-protection legislation.

Certain requests may be subject to verification requirements, legal limitations, or other applicable exceptions.

13. MARKETING COMMUNICATIONS

K-Cart Logistics Hub may, where permitted, use your contact information to provide information about our services, promotions, shipping updates, or other relevant business communications.
You may request that we stop sending promotional communications.
Please note that opting out of marketing communications does not necessarily stop essential service communications, such as:

- Shipment notifications;
- Payment information;

- Account notices;
- Security alerts;
- Changes to our Terms & Conditions; or
- Other communications necessary to provide the service.

14. THIRD-PARTY WEBSITES

Our website or communications may contain links to third-party websites, including online retailers, payment providers, warehouse platforms, or other services.
K-Cart Logistics Hub is not responsible for the privacy practices, content, security, or policies of third-party websites.
Customers should review the privacy policies of those third parties before providing personal information.

15. CHILDREN'S PRIVACY

Our services are intended for individuals who are legally able to enter into applicable transactions and agreements.
We do not knowingly collect personal information from children for the purpose of independently providing freight-forwarding or courier services without appropriate authorization.
If you believe that a child has provided personal information to us improperly, please contact us so that we can review the matter.

16. ACCOUNT CLOSURE

If you no longer wish to use your K-Cart account, you may contact us regarding account closure. Closing an account does not necessarily require immediate deletion of all information. Certain records may need to be retained for legal, accounting, customs, tax, fraud-prevention, dispute-resolution, or other legitimate business purposes.

17. CHANGES TO THIS PRIVACY POLICY

K-Cart Logistics Hub may update this Privacy Policy from time to time to reflect changes in:

- Our services;
- Technology;
- Business practices;
- Legal or regulatory requirements; or
- Privacy practices.

When we make material changes, we may provide notice through our website, customer account, email, or other appropriate communication method.
The updated version will be identified by its **Last Updated** date.

18. GOVERNING LAW

This Privacy Policy shall be interpreted in accordance with the laws of Jamaica, subject to any mandatory rights or protections that may apply under applicable law.

19. CONTACT US

If you have questions, concerns, requests, or complaints regarding this Privacy Policy or the handling of your personal information, please contact us.

K-Cart Logistics Hub Limited
Express Service: K-Cart Xpress Rush
Website: KCartxpressRush.com
Country: Jamaica
Email: support@kcartxpress.com
Business/VIP Contact: 876-401-3148

CUSTOMER ACKNOWLEDGEMENT

By registering for an account, using the K-Cart Express Rush website, submitting a shipment, providing personal information, or using our services, you acknowledge that you have had an opportunity to review this Privacy Policy and understand how K-Cart Logistics Hub may collect, use, disclose, and protect your personal information.